Delete a Device Registered to Your Duo Account

TIP SHEET

A device can only be deleted if you currently have more than one device registered with Duo.

Complete on the Computer

1. Navigate to the web page Manage Your UMHS IT User Profile.
2. Click Security Settings at the top of your User Profile.
3. Click U-M Duo Settings drop-down.
   ▪ The automatic testing feature may need to be cleared before proceeding to the device management area. Click Cancel at the bottom of the Duo account window to stop the automatic testing feature.
4. Click the My Settings & Devices link in the list on the left.
5. Select an authentication option to confirm your identity with Duo.
   A. Select Enter a passcode.
      ▪ Retrieve a passcode from the Duo Mobile App. or the text message authentication option, enter passcode in Duo window, and click log in.
   B. Select Send me a push
      ▪ Open the notification request and select approve on your device.
6. Click Device Options next to the device you want to remove from your account.
7. Click the trash icon.
8. Click **Remove**.

![Remove confirmation dialog]

9. Click **X** to close banner that indicates the process is complete.

![Success message]

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