**Determine the Devices and Options You Want to Use**

**Smartphones**

**Duo Mobile Push**
- Works where you have data service, which includes cellular service, internet service, or Wi-Fi service.
- Requires that the Duo Mobile App be installed on the smartphone.

**Duo Mobile Passcode**
- Works anywhere.
- Requires that the Duo Mobile App be installed.
- Ideal to use if you don’t have data service, cellular service, internet service, or Wi-Fi service.
- Ideal to use in hospital (floor B1), in airplane mode, or international travel (to avoid roaming/data plan charges).

**Phone Call**
- Works if you don’t have data service or have a limited data plan.
- Duo Mobile app is not installed on your device.
- Standard service rates apply.

**Passcode via Text Message**
- Works where you have SMS service.
- Duo Mobile app is not installed on your device.
- Standard service rates apply.

**Temporary Passcode**
- Available any time, as needed.
- Contact Service Desk at 734-936-8000, to generate a temporary passcode.

**Tablets**

**Duo Mobile Push**
- Works where you have data service, which includes cellular service, internet service, or Wi-Fi service.
- Requires that the Duo Mobile App be installed on the tablet.

**Duo Mobile Passcode**
- Works anywhere.
- Requires that the Duo Mobile App be installed.
- Ideal to use if you don’t have data service, cellular service, internet service, or Wi-Fi service.
- Ideal to use in hospital (floor B1), in airplane mode, or international travel (to avoid roaming/data plan charges).

**Temporary Passcode**
- Available any time, as needed.
- Contact Service Desk at 734-936-8000, to generate a temporary passcode.
Device Enrollment Options for 2FA

Basic Cell Phones

Passcode via Text Message
- Works where you have SMS service.
- Standard service rates apply.

Phone Call
- Works if you don’t have data service or have a limited data plan.
- Standard service rates apply.

Temporary Passcode
- Available any time, as needed.
- Contact Service Desk at 734-936-8000, to generate a temporary passcode.

Landline Phones

Phone Call
- Works if you don’t have data service or have a limited data plan.
- Standard service rates apply.
- Requires you to be able to answer the phone without forwarding services.

Temporary Passcode
- Available any time, as needed.
- Contact Service Desk at 734-936-8000, to generate a temporary passcode.

Duo Hardware Tokens

Token Passcode
- Works anywhere.
- Ideal to use if you don’t have data service, cellular service, internet service, or WiFi service.
- Ideal to use in hospital (floor B1), in airplane mode, or international travel (to avoid roaming/data plan charges).

Temporary Passcode
- Available any time, as needed.
- Contact Service Desk at 734-936-8000, to generate a temporary passcode.

For EPCS Service

Select one device/option pairing for the EPCS service.
- **Smartphone Device:** Allows you to use the *Duo Mobile Passcode* authentication option.
- **Duo Hardware Token Device:** Allows you to use the *Duo Hardware Passcode* authentication option.