AirWatch is support on Android devices by HTC, Samsung, and LG running Android version 5.0 or higher.

### Requirements:

- Make sure your device is fully charged and plugged into a charger.
- Back up your data. Please follow the manufacturer recommendations for data backup.
- Have a 6-digit alphanumeric or all numeric passcode ready for your device.
- Know your UMHS Uniqname and Level-2 password.
- Obtain a Google Play ID and password if you don’t already have one.

### Remove Existing UMHS Outlook/Exchange Connections.

**Before you enroll in AirWatch, you must remove any existing Exchange connections already on your device.**

1. Tap Apps > Settings > Accounts.
2. Select the Microsoft Exchange ActiveSync account.
3. Select the UMHS Exchange mail address.
4. Access the Additional Options menu in Sync Settings.
5. Tap Remove Account and confirm to delete all of the account’s content.

### Verify stable internet connection or Join the MWireless-UMHS Network.

It is preferred, but not required, that you enroll in AirWatch while you are at a Michigan Medicine facility. Wi-Fi is available through the MWireless-UMHS Wi-Fi network.

1. While at a UMHS facility, select Settings > Wi-Fi.
2. Verify Wi-Fi is set to On.
3. Select the MWireless-UMHS network from the list of available Wi-Fi networks and enter your Uniqname in Level-1 password.
4. Accept the certificate.

### Install the AirWatch MDM Agent app.

1. Find and Install the AirWatch MDM Agent from the Google Play store.
2. Open the AirWatch app and provide the following when prompted:
   A. Group:
      - Select UMHS Standard if you wish to access Exchange only.
      - Select UMHS MiChart if you plan to access Exchange and MiChart using the Haiku or Canto apps.
   B. Uniqname and Level-2 password.
3. Follow the prompts to complete the enrollment process.

### Accept AirWatch policies and install device specific software.

1. Accept the AirWatch policies and install any device specific software or plugins.
   - With AnyConnect, you may access can access all UMHS resources, including the UMHS file servers and the internal web pages.

### Open the mail application.

1. Open your mail application and enter your Level-2 password.

### Additional Resources:

- HITS Customers: Service Desk at 734-936-8000