### Enroll an iOS Device in AirWatch

#### Requirements:
- iOS 10.0 or higher
- Make sure your device is fully charged and plugged into a charger.
- Back up your data. Please follow the manufacturer recommendations for data backup.
- Have a 6-digit alphanumeric or all numeric passcode ready for your device.
- Know your UMHS Uniqname and Level-2 password and your iTunes account and password

#### Remove Existing UMHS Outlook/Exchange Connections.

**Before you enroll in AirWatch, you must remove any existing Outlook/Exchange connections already on your device.**

1. Tap **Settings > Mail, Contacts, Calendars**.
2. Select your **Exchange** account under your **Accounts**.
3. Tap **Delete Account** and confirm deletion to remove all of the account’s content.

#### Verify stable internet connection or Join the MWireless-UMHS network

It is preferred, but not required, that you enroll in AirWatch while you are at a UMHS facility.

1. Tap **Settings > Wi-Fi** > **MWireless-UMHS**.
2. Enter your **Uniqname**, and your **Level-1 password**.
3. Tap **Join**.
4. Accept the certificate.

#### Install the AirWatch MDM Agent app.

1. Tap the **AirWatch Agent** app and follow the prompts to complete enrollment.
2. Provide the following when prompted:
   - **A.** Your @med.umich.edu email address.
   - **B.** **Group**.
     - Select **UMHS Standard** for Exchange access only.
     - Select **UMHS MiChart** for Exchange and MiChart using the Haiku or Canto apps.
   - **C.** **Uniqname** and **Level-2 password**.
   - **D.** Select the **Device Ownership** setting that is appropriate for your device.
3. Follow the prompts to change your passcode.
4. Tap **UMHS Apps** on your home screen to view and install available UMHS apps.

#### Accept AirWatch policies and install device specific software.

- Accept the AirWatch policies and install any device specific software or plugins.
  - With AnyConnect, you may access all UMHS resources, including the UMHS file servers and the internal web pages.

#### Connect to Michigan Medicine Wireless network

- **UMHS-8021x**

#### Skype for Business

- Follow setup instructions found [here](#).

#### Additional Resources:
- **HITS Customers:** Service Desk at 734-936-8000