### Job Aid

#### Enroll an iOS Device in AirWatch

**Requirements:**
- iOS 10.0 or higher
- Make sure your device is fully charged and plugged into a charger.
- Back up your data. Please follow the manufacturer recommendations for data backup.
- Have a 6-digit alphanumeric or all numeric passcode ready for your device.
- Know your UMHS Uniqname and Level-2 password and your iTunes account and password

**Remove Existing UMHS Outlook/Exchange Connections.**

1. Tap **Settings > Mail, Contacts, Calendars.**
2. Select your **Exchange** account under your **Accounts**.
3. Tap **Delete Account** and confirm deletion to remove all of the account’s content.

**Verify stable internet connection or Join the MWireless-UMHS network**

It is preferred, but not required, that you enroll in AirWatch while you are at a UMHS facility.

1. Tap **Settings > Wi-Fi > MWireless-UMHS.**
2. Enter your **Uniqname**, and your **Level-1 password**.
3. Tap **Join**.
4. Accept the certificate.

**Install the AirWatch MDM Agent app.**

1. Tap the **AirWatch Agent** app and follow the prompts to complete enrollment.
2. Provide the following when prompted:
   A. Your **@med.umich.edu email address**.
   B. **Group**.
      o Select **UMHS Standard** for **Exchange** access only.
      o Select **UMHS MiChart** for **Exchange and MiChart** using the **Haiku** or **Canto** apps.
   C. **Uniqname** and **Level-2 password**.
   D. Select the **Device Ownership** setting that is appropriate for your device.
3. Follow the prompts to change your passcode.
4. Tap **UMHS Apps** on your home screen to view and install available UMHS apps.

**Accept AirWatch policies and install device specific software.**

- Accept the AirWatch policies and install any device specific software or plugins.
  - With AnyConnect, you may access all UMHS resources, including the UMHS file servers and the internal web pages.

**Connect to Michigan Medicine Wireless network UMHS-8021x**

- Tap **Settings > Wi-Fi > UMHS-8021x**

**Open the mail application.**

Synchronization of the UMHS Exchange account may take 5-60 minutes to complete.

- Open your **mail application** and enter your **Level-2 password**.

**Additional Resources:**

- HITS Customers: Service Desk at 734-936-8000