AirWatch - App Usage

“App Stores”: Apple App Store and Google Play: You may still use the device app stores (Apple App Store or Google Play Store) to purchase apps for your device. However, Android users must purchase applications from Google Play as third-party store purchases are not allowed.

Apple TouchID or Other Fingerprint Device Unlock Features: Apple TouchID (fingerprint unlock) is supported and can be used with AirWatch. Please note that you need to change the passcode every 365 days even if you use a fingerprint TouchID to log in. This applies to iOS and Android devices with fingerprint unlock. There is no impact to the fingerprint TouchID when you change the passcode.

Calendar Settings and Contacts: Only one calendar can serve as the default calendar on your device. If you want to add a calendar event on your mobile device and have it show up on your Outlook calendar when you are back at your workstation, select your main UMHS Exchange calendar as the default.

You can manually reset your default calendar to be your UMHS Exchange calendar as follows:

- Go to Settings on your device.
- Select Mail, Contacts, Calendars.
- Scroll down to Calendars and tap Default Calendar.
- Select the calendar where you want your events to appear by default. You may wish to access your home calendar on your device, too, for example. However, you cannot access more than one Exchange calendar. If you want your Outlook calendar, select Exchange.

Michigan Medicine users should note that their contact list will likely have many names and email addresses after enrolling in AirWatch. You may delete some of the contacts; however, you are advised not to do so as they are synchronized with your Exchange Outlook profile. Deleting them from the device will also remove them from your Outlook profile.

Social Media Apps: AirWatch does not block social media applications (e.g. Facebook, Twitter). These applications are allowed.

Touchdown App: You will not be able to use Touchdown when using AirWatch as the secure email gateway. AirWatch replaces the functionality of Touchdown, making Touchdown unnecessary.