Sophos Anti-Virus Software

Sophos Anti-Virus protects computers running Mac OS X (10.2 or later) against viruses, worms, and other software attacks. The Sophos U-M license allows faculty, staff, students, and U-M Online subscribers to install Sophos Anti-Virus on their U-M office and home computers. While there are currently no viruses for Mac OS X in the wild, ITS strongly recommends protecting Mac computers from future viruses by installing Sophos Anti-Virus.

Click the following link to view the ITS Anti-Viruses Page: https://www.safecomputing.umich.edu/be-aware/viruses

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**Installation**

The following page provides instructions for installing Sophos:

ITS Instructions

**Sophos Could Not Check the Primary Server**

To connect manually:

1. Click on the Sophos icon and select Show AutoUpdate Window.
2. Click on the Sophos icon and select Update Now. (For some reason, it will not work if the AutoUpdate Window is not open.)
3. If it cannot update, continue to select Update Now a couple more times.

**Uninstalling Sophos**

1. Go to Macintosh HD > Library > Application Support > Sophos Anti-Virus
2. Launch the RemoveSophoAV.pkg file and follow the prompts

**Update Schedule**

Use the following procedure to change the virus definitions update schedule:

1. Click on the Sophos icon and select Open Preferences....
2. Click the AutoUpdate tab.
3. Click the dropdown menu (currently displaying Network Settings) and select Scheduling.
4. Set the autoupdate frequency as desired.
5. To prevent frequent update attempts, uncheck the box next to Every X <Time>. Leave the box checked for When connection is made the the network/internet.