Sophos Anti-Virus Software

**Sophos Anti-Virus** protects computers running Mac OS X (10.2 or later) against viruses, worms, and other software attacks. The Sophos U-M license allows faculty, staff, students, and U-M Online subscribers to install Sophos Anti-Virus on their U-M office and home computers. While there are currently no viruses for Mac OS X in the wild, ITS strongly recommends protecting Mac computers from future viruses by installing Sophos Anti-Virus.

Click the following link to view the ITS Anti-Viruses Page: [https://www.safecomputing.umich.edu/be-aware/viruses](https://www.safecomputing.umich.edu/be-aware/viruses)

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**Sophos - Excluding Java Applets**

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**Installation**

The following page provides instructions for installing Sophos:

[ITS Instructions](https://www.safecomputing.umich.edu/be-aware/viruses)

**Sophos Could Not Check the Primary Server**

To connect manually:

1. Click on the Sophos icon and select **Show AutoUpdate Window**.
2. Click on the Sophos icon and select **Update Now**. (For some reason, it will not work if the AutoUpdate Window is not open.)
3. If it cannot update, continue to select **Update Now** a couple more times.

**Uninstalling Sophos**

1. Go to Macintosh HD > Library > Application Support > Sophos Anti-Virus
2. Launch the **RemoveSophoAV.pkg** file and follow the prompts

**Update Schedule**

Use the following procedure to change the virus definitions update schedule:

1. Click on the Sophos icon and select **Open Preferences**...
2. Click the **AutoUpdate** tab.
3. Click the dropdown menu (currently displaying **Network Settings**) and select **Scheduling**.
4. Set the autoupdate frequency as desired.
5. To prevent frequent update attempts, uncheck the box next to **Every X <Time>**. Leave the box checked for **When connection is made the the network/internet**.